# **Privacy Policy for CityPin Pro Android App**

Effective Date: 1/06/23

Introduction:

Thank you for using CityPin Pro. This Privacy Policy outlines the types of information collected, how it is used, and the choices you have regarding your data when using the App. Please read this Privacy Policy carefully to understand our practices regarding your personal information.

- 1. Information We Collect:
- a. Personal Information: When using the App, we may collect the following personal information:
  - Name (optional)
  - Email address (optional)
  - Location information (provided by Google Maps)
- b. Non-Personal Information: We may also collect non-personal information, such as device information, operating system, and usage statistics, to enhance the functionality of the App and improve our services.
- 2. Use of Information:
- a. Personal Information: We may use your personal information for the following purposes:
  - To enable you to create and manage events on the App
  - To provide you with customer support and respond to your inquiries
  - To send you notifications related to events you have pinned
  - To improve the App's functionality and user experience
- b. Non-Personal Information: We may use non-personal information for statistical analysis, troubleshooting, and enhancing the App's features and performance.
- 3. Data Sharing and Disclosure:
- a. We do not sell, rent, or lease your personal information to third parties.
- b. We may share your personal information with third-party service providers or partners who assist us in operating the App and providing related services. However, they are bound by confidentiality agreements and are only authorized to use your personal information to perform specific tasks on our behalf.
- c. We may disclose your personal information if required by law, to protect our rights or safety, or to comply with a legal process.
- 4. Data Security:

We take appropriate measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, please be aware that no method of transmission over the internet or electronic storage is 100% secure.

# 5. Links to Third-Party Websites:

The App may contain links to third-party websites or services. This Privacy Policy does not apply to those websites or services, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party websites you visit.

## 6. Children's Privacy:

The App is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe we have inadvertently collected information from a child under 13, please contact us immediately, and we will promptly delete the information.

### 7. Changes to the Privacy Policy:

We may update this Privacy Policy from time to time. Any changes will be effective immediately upon posting the revised Privacy Policy in the App. We encourage you to periodically review this Privacy Policy to stay informed about how we collect, use, and protect your information.

### 8. Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or the App's privacy practices, please contact us at +263 77 439 8477/+263784548051 or <a href="www.vuyo.sakala@gmail.com">wuyo.sakala@gmail.com</a> / lalai@buse.ac.zw.

By using the App, you agree to the terms and conditions of this Privacy Policy. If you do not agree with any part of this Privacy Policy, please refrain from using the App.

Note: This is a generic template for a privacy policy and may require customization based on your specific app's features, functionalities, and applicable laws and regulations. It is recommended to consult with a legal professional to ensure compliance with all applicable privacy laws and regulations.